

## EZQ 101 Training

1. If I would like to make a 7662 door SDL (Simulated Divided Lite), what door number should I use?

- a. 766
- b. 37662
- c. 76623
- d. 77662
- 2. How do I know my factor when quoting so I can arrive at my cost?
  - a. The factor is determined by the customer, ask them what they would like to pay.
  - b. The factor can be found on SimpsonDoor.com
  - c. The factor is determined by my distributor of Simpson. I should reach out to my Simpson Sales Rep to get my factor.
  - d. Call 1-800-SIMPSON to get my factor.
- 3. What happens when I click on a star in EZQ?
  - a. The entry will default to that selection each time I log-into EZQ.
  - b. The entry will no longer show up when I enter EZQ.
  - c. That option will be highlighted within the detailed drawing of my door.
  - d. Nothing, it just looks awesome!
- 4. How do I make the detailed drawing reflect my door alterations?
  - a. Click "Refresh Door Image"
  - b. Turn on "Auto-Refresh Drawings" within my EZQ settings.
  - c. Nothing needed, drawing will auto-update with every adjustment.
  - d. The drawings are stagnant, this feature is unavailable.
- 5. How do I see visuals of the wood species options while quoting a door?
  - a. Click "View More" under "Wood Grade"
  - b. Click the magnifying glass next to "Wood Species"
  - c. Click on the Star next to "Wood Species"
  - d. Click the magnifying glass next to "Sticking Profiles"
- 6. For doors over what size is warp excluded from the warranty?
  - a. Width 3'0" Height 8'0"
  - b. Width 3'6" Height 8'0"
  - c. Width 3'6" Height 7'0"
  - d. Width 4'0" Height 9'0"



- 7. With so many doors, how can I narrow my search for doors with glass?
  - a. Search "Glass" under within the "Filter Doors" search box
  - b. I cannot filer by glass in EZQ
  - c. Glass area should be customized within my door number
  - d. Select the appropriate amount of glass within the" Glass Area" section
- 8. How do I change my panel option?
  - a. Within the "Sticking Profile" question
  - b. Within the "Panel Type" question
  - c. Within the "Bar Type" question
  - d. Within the "Groove Type" question
- 9. Where do I create a formal quote PDF for my customer?
  - a. Within Step 4 of my quote
  - b. Within Step 2 of my quote
  - c. Within Step 1 of my quote
  - d. Within Step 3 of my quote
- 10. Where do I add notes and other items like prehanging to my quote?
  - a. Within Step 4 of my quote
  - b. Within Step 2 of my quote
  - c. Within Step 1 of my quote
  - d. Within Step 3 of my quote
- 11. How do I change the stile widths or rail heights?
  - a. Within the "Personalize Your Door" section
  - b. I cannot, please send in the quote.
  - c. Edit by directly clicking on the "Elevation Drawing"
  - d. Under the "Finishing Touches" tab.
- 12. Where can I find how-to video trainings for different sections of EZQ?
  - a. At simpsondoor.com
  - b. Request on DVD from my Simpson supplier
  - c. At the top of each section via the "View Video Training" link
  - d. YouTube